

University Technology Advisory Group (uTAG) Meeting Minutes

Wednesday, February 9, 2022 • 3:00 PM

Present (24): Brian Bellott, Bridget Sheng, Chad Sperry, Christopher Cordes, Debra Allwardt, Dennis DeVolder, Hoyet Hemphill, Ian Szechowycz, Il-Seop Shin, Jeff Eck, Jenny Knavel, Jeremy Merritt, Khaing Saw, Krista Skien, Leaunda Hemphill, Lorette Oden, Paul Sweet, Peter McMeekan, Richard Swartz, Robert "Bob" Emmert, Shelby Eck, Stacie Hunt, Thomas Rosner, Yeongkwun Kim

Upcoming Technology Maintenance

- uTech Systems 9:00 PM – 6:00 AM, Friday evenings and Saturday mornings
- Mainframe – 7:00 PM – 9:00 PM, Sundays

Events

- 2/11 Lincoln's Birthday observed, University closed
- 2/14 Classes resume
- 2/21 President's day observed, University open

Agenda

1. CIO update
 - Welcome from Interim CIO Jeremy Merritt
 - If anyone has any questions or topics they would like to discuss, please reach out to Jeremy or Jeff and it will be added to the agenda, and staff involved can be in attendance.
 - Update on CIO Search
 - The search is underway and chaired by Stacie Hunt.
 - Technology policy updates
 - Rebecca made several recommendations before her departure. Several policies have been updated:
 - University web use and accessibility
 - Appropriate use policy
 - Password policy
 - Minimum length will increase from eight to 12.
 - Will impact everybody, even those with longer passwords
 - Data handling and security policy
 - Some policies have been combined. We will go from 15 to five.
2. IT Governance (ITG) update
 - No new updates
3. ERP implementation – Stacie Hunt

- We continue to test system fixes and enhancements for the Unified Student-Engage mobile application as well as the Unified Student-Admit admissions CRM.
- We are scheduling some product demonstrations for Microsoft Dynamics 365 and Workday to see their HRM, Payroll and Financial Systems options.
- Unified Roadmap
 - Unified Verify - Implemented
 - Unified Student Engage - web portal Implemented
 - Mobile App - Project In Progress
 - Unified Student-Admit - In Progress
 - Unified Yoda - Implemented
 - Unified Event Management System
 - Unified Student - Manage
 - Financial Aid Application (PowerFAIDS)
 - Finance Implementation (SAP ByDesign or Microsoft Dynamics)
 - HR Implementation (SAP ByDesign or Microsoft Dynamics)
 - Payroll Implementation

4. University Technology updates

- Network and Data Center (Dan Romano)
 - No new updates
- QC Technology (Jeff Calhoun)
 - No new updates
- User Support Services (USS) (Robert Emmert)
 - No new updates
- Business Applications (Robert Emmert)
 - No new updates
- Administrative Information Management Systems (Stacie Hunt)
 - No new updates
- Web Services (Jeremy Merritt)
 - No new updates
- CAIT (Paul Sweet)
 - No new updates this month
- Information Security (Brian Andrews)
 - No new updates
- Digital Spaces (Ian Szechowycz)
 - No new updates

Open discussion or new business

- Incident/outage dashboard: http://www.wiu.edu/university_technology/status/index.php
- Bitlocker is continuing to be installed on WIU machines.

- Opt-in notifications – Details on signing up at http://www.wiu.edu/university_technology/announcements/#optin
- Other new business
 - No new business

Next meeting

- March 9, 2022, 3:00 pm.