

To: Members of the Western Illinois University Board of Trustees
Mike Houston, Chairperson Carolyn Ehlert Fuller
Chris Bronson Bill Griffin
Bill Epperly Steve Nelson

From: Joe Rives, Vice President, Quad Cities, Planning and Technology

Date: June 22, 2011

Re: June 2011 Strategic Plan Update

Higher Values in Higher Education supports continued implementation of the priorities and goals in the *Institutional Strategic Plan for Technology*. With successful piloting of the VOIP system in the Quad Cities and initial locations in Macomb (Memorial Hall, Support Center, and floor phones being installed in university housing), University Technology has established five-digit long distance dialing for any university phones (VOIP or Analog) between our two campuses.

When initiating the call on the Macomb Campus, dial the five-digit Quad Cities intercom number. A list of all WIU-Quad Cities intercom numbers (for searching or printing) is available at www.wiu.edu/qc/directories. Please note that this directory provides Quad Cities intercom numbers, which are not the same as Quad Cities office phone numbers published on University directories (those still require long distance codes and the 10 digit number for the call). When on the Quad Cities Campus, simply dial 8-XXXX to reach the Macomb Campus.

This new service reduces telecommunications expenses between the two campuses. However, the monthly line rate still applies as this charge supports the technology and operations of our locally funded Telecommunications unit. A fully implemented VOIP system is estimated to save the University \$1.1 million over a five-year period in telecommunications equipment and power costs.

If you have any questions regarding the materials presented in this month's *Strategic Plan Update* and/or feedback regarding the continued successful implementation of *Higher Values in Higher Education*, please contact me.

cc: President Goldfarb	COAP President Tibbitts	Associate Provost Dallinger
Provost Thomas	Faculty Council Chair Rowson	Associate Provost Hawkinson
Vice President Johnson	Faculty Senate Chair Devolder	Assistant Vice President Williams
Vice President Thompson	SGA Chairs Liles and Rosenow	Planning, Budget, and IR Staff
CSEC Pres. Herrington	Alumni Council Chair Clawson	President's Office Support Staff