University technology at any institution consists of many tools to facilitate learning, communication, and success for university students, faculty, and staff alike. With so many active applications in use, there is a need to examine them to improve the system overall for a better user experience. There are technologies that are seldom used and do not serve as a viable tool. Through the research I conducted, I created a survey of Western Illinois University students with the purpose of collecting information on how these students use the various university technology applications that are available. This survey was approved by the IRB and was created on Google Forms, where the results are on display. The survey was distributed in two ways: through paper copies and through flyers handed out to students. The flyers included a link for students to follow to take the survey. The results showed patterns of technology usage and led to some interesting conclusions about technology usage. The lack of use of some technologies has many possible underlying causes like a confusing or impractical UI, the app being inconvenient when checking for updates, or perhaps it just has no real use in general for the user. Students were also asked questions regarding which university technology applications they used most often and why they were used, how they connect to the university’s internet and how they rate their experience with it, among many other questions. At the beginning of the survey, I also included background questions to get a general idea of the student’s overall lifestyle and college experience. Some basic findings from this research showed that communication tools (Zimbra) and learning tools (WesternOnline) were used incredibly often, while utilities (uPrint and P Drive) were used fairly often depending on the user. PurplePost, a collaboration tool, has low usage and is overshadowed by other tools such as Facebook and Google’s many services. Western Illinois University’s university technology has already made a positive impact on the its users, but the constant need for improvement exists.